

9:00 **Visioning**

10:00 **Guest Speaker**

11:00 **Discussion - Part One**

Industry News

Branding

Customer Service

12:00 **Reviews**

13:00 **BREAK**

14:00 **Discussion - Part Two**

Productivity

Communication

GDPR

15:00 **Reviews**

16:00 **Discussion - Part Three**

Marketing

Home Working

Corporate Social Responsibility

17:00 **CLOSE**